

ABSTRACT

In an embodiment, a portable device is provided with a scanner that enables a user to scan a vehicle identifier on a vehicle. The vehicle identifier may be transmitted over a wireless connection to a networked computer system including one or more databases including information about the vehicle associated with the vehicle identifier. This vehicle information, which may include warranty, owner, service history, and production information, may be transmitted to the portable device for display on the device's display screen. Information may be entered into the portable device and transmitted to a wireless network server. The entered information may be used to update the databases and to prepare a repair order.

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